29 Knapp Street, P.O. Box 4401 Stamford, CT 06907 (203) 348-2200 \* Fax (203) 967-8372 www.gardenhomesmanagement.com

## **RENT PAYMENT OPTIONS**

Garden Homes is pleased to offer you two easy electronic options for paying your rent.

## **OPTION 1: AUTOMATIC PAYMENT PLAN**

Save time and money by paying your rent with our free automated payment plan! Never be late on a rent payment. No fees, No late charges, No checks to write!

**HOW IT WORKS:** You authorize a monthly payment to be made from your checking or savings account n the 1st of 8th of each month. Your payments will be made automatically on the specified due date.

**<u>HOW TO SIGN UP:</u>** To sign up for automatic payment, click on the following link: <u>Automatic Payment Form</u> and follow the instructions for submission.

## **OPTION 2: ONLINE RENT PAYMENTS THROUGH TENANT WEB ACCESS**

No checks to write. No stamps to buy. No worrying about if and when your rent check arrives at the Stamford Main Office.

**<u>HOW IT WORKS</u>**: Access your account information and make rent payments online through <u>**Tenant Web**</u> <u>**Access**</u>. The Tenant Web Access portal is available to you 24/7, and the electronic transfer happens immediately.

**<u>HOW TO SIGN UP</u>**: To register, you will need your <u>**Garden Homes Account Number**</u>, which appears underneath your Property Name and Unit # on your lease. Garden Homes must have your correct <u>social security</u> <u>**number and date of birth**</u> on file. Go to <u>**www.gardenhomesmanagement.com**</u>, click on <u>**"PAY YOUR RENT"**</u> on the Login screen and click <u>**"SIGN UP."**</u> Be advised that the Tenant Web Access provider charges a \$1.00 convenience fee for each rent payment made from your checking or savings account and an additional 2.75% for credit card payments.

While logged into Tenant Web Access, you can also view your open charges and manage payment information.

## **To Remit Monthly Payments Through the Mail**

Mailed rent payments must be received by the Stamford office by the 10th of each month to avoid late fees. Be sure your name, property and unit # are on the payment. If you wish to remit payments through the mail, please advise our office in writing and we will send you a supply of pre-addressed rent envelopes.

If you have any questions about Rent Payment Options or Tenant Web Access, please contact our office at (203) 653-2473 or <u>info@gardenhomesmanagement.com</u>.